In order to study the pro and cons of the existing discussion forums the groups studied the working and functions of the existing forums .The group studied forums like

1)Google group

2)Slack

3)Whatsapp

4)Quora

***Pros:-***

• Ability to express and see differing views and opinions on a diverse range of topics.   
• Forums create a discussion environment by saving any information posted on a certain topic for others to see at any time, thus people can have high-quality discussions since they would have time to think about and research the topic/comment at hand.   
• There is a freedom of speech, and people can write in any form they want (chatting style, diary style, etc.)   
• Due to continuous posting, users (e.g. students) increase their writing skills and habits, making them more responsive and knowledgeable of others’ ideas.   
• Online communities can be made, no matter how low the traffic volumes may be, since people would often return to the site to see what has happened to certain topics of interest.   
• Allows an increase in the traffic of repeated visitors: if many people are interested in the posts and comments, they will continuously come back to the site, making it more popular and active.   
• If the forum is successful and attractive, then registered members will not treat your e-mails and messages as spam, but rather as opportunities, even if the site-master was offering products for sale.   
• Relationships can easily be made between people through active comments and posts.   
• In a forum, people of different ages, points of view, backgrounds, and experience can share information on a certain topic which would conclusively offer a broad response to the topic at hand.   
• Forums offer thoughts as well as feelings, so they can easily relate with people surfing the Web.   
• Students can easily access what their classmates and professors posted, so they can comment and create an active online classroom society.

***2) Cons***

*1)*It was seen that on most discussion forums if a certain topic is to be discussed and few group member discuss upon a certain issue in the group and if the remaining are not online during that chat ,then the people who were not online have to read many messages in the group in order to understand the ongoing issues and what the group is doing to solve these issues .It is a bit time consuming process and usually due to this the sites waste the users online presence time on their platform which is usually a valuable asset for them.It also becomes incovenient for the group member to give solution to a previous issuse raised on the group between the ongoing discussion.

2)At times taking polls on the groups become really inefficient and nerve wrecking .(*polls can be anything such as "is it posiible to keep a meeting at 4pm?"*).Diferrent users respond according to their convenience which makes the person taking the poll dificult to decide the outcome of the poll . Dificulties increase when group members do not respond to the poll because either they do not want to take part in the poll or they don't really know about the poll happening on the group.

***Solutions and features***

1)A small feature can be made in the groups to solve all the above problems .this section will have three categories

*1)Ongoing issuses.*

*2)Solutions to these issues .*

*3)Ongoing polls.*

*1)ongoing issues column give quickly give information about the issues pending on the group without wasting the users valuable time and proving a great experience.*

*2)Solutions column will give the group members a quick look at the proposed solutions for the issuses present .*

*3)Polls section will tell the members about the ongoing polls on the groups .It wil also tell the admin about the number people partciaptin in the poll and their response in realtime.*

2)Also polls can be made in the public domain ,this will engage the user quickly who want to interact with the platform but hesitate to write answers due to various reasons.We can can even float popular questions in the public domain in order to increase the popularity of the forum.

3)The admin for every group can be given the power to dispaly certain ongoing issuses and polls in the public group description,so that people who are not part of the group make even provide solutions to the groups issuses.Thereby creating a healthy competitve environment in the college.It order to order to make it possible we have introduce a feature to message the admin of any group by any non-group member.